



Product Guide

McAfee® Family Protection®
iPhone, iPod touch, iPad Edition 1.0

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McAfee Family Protection iPhone, iPod touch, iPad Edition

McAfee Family Protection, with an alternate browser for Safari, allows you to apply parental controls on your child's iPhone, iPod touch, or iPad. This document provides a step-by-step guide to set up McAfee Family Protection and to manage restrictions on these mobile devices.

Finding product documentation

McAfee provides the information you need during each phase of product implementation, from installation to daily use and troubleshooting. After a product is released, information about the product is entered into McAfee's online FAQ.

- 1 Go to the McAfee Support Service Portal at <http://service.mcafee.com>.
- 2 Click **Go to Technical Support**.
- 3 Click **FAQs and Search**.
- 4 On the product list, select **Family Protection**.

Installation

Use the following instructions to install McAfee® Family Protection® on your family's iPhone, iPod touch, or iPad systems.

System Requirements

McAfee Family Protection can be installed on these devices with iPhone operating system software v. 3.0 or higher:

- Apple iPhone
- Apple iPod touch
- Apple iPad

Downloading the app from the App Store

To download and install the app on your child's device, follow these steps.

Note: Be sure to purchase the app from your iTunes account, even though the device may regularly sync with a different iTunes account.

1. From the home screen on the device, touch the **App Store** icon.
2. Touch the search tab, and search for **McAfee Family Protection**.
3. Select **McAfee Family Protection** from the search results.
4. Touch the price button.
5. When it appears as BUY NOW, touch this button and enter your iTunes username and password. When the purchase is complete, the app appears on the screen.



Registering your child's device

After the app is installed, you need to register the device and activate the app.

1. After downloading the app, touch the **McAfee Web** icon to launch it.
2. Do one of the following:

--If you do NOT have a McAfee Family Protection account for iPhone, iPod Touch or iPad:

- a. Touch the **Create Profile** button and enter your email address.



- b. Enter and confirm a password for your account and enter your child's device name, for example, **Bob's iPhone**.



--If you DO have a McAfee Family Protection account for iPhone, iPod Touch or iPad:

- Touch the **Add to Existing Profile** button and enter your email address and profile password that you used to create that profile.

You have registered the device with your McAfee Family Protection account and you are ready to set protections.

Activating the Locate Permission

After the app is installed and you registered the device you need to **start and close the app twice**. Starting the app for the first time will prompt to authorize the use of its location feature. The prompt will only appear twice, means after having opened the app the 2nd time, the location authorization is stored inside the app settings and will not be prompted again.

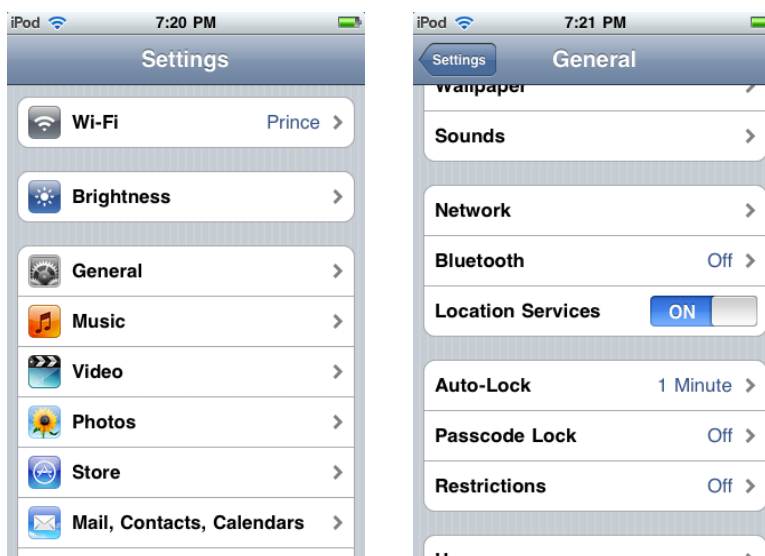


Restricting the Safari Browser

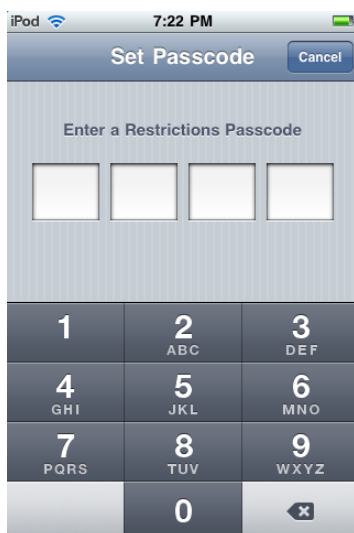
You need to set McAfee Family Protection as the default browser for accessing the internet and prevent downloading of an alternative one. This ensures your child is blocked from accessing inappropriate content.

Note: If you do not set McAfee Family Protection as the default browser, your child could surf the internet with the default Safari browser with no restrictions. This would disable all usage and location reports and prevent you from monitoring your child's activity. In effect, you hide the default Safari browser and make McAfee the default gateway for the internet.

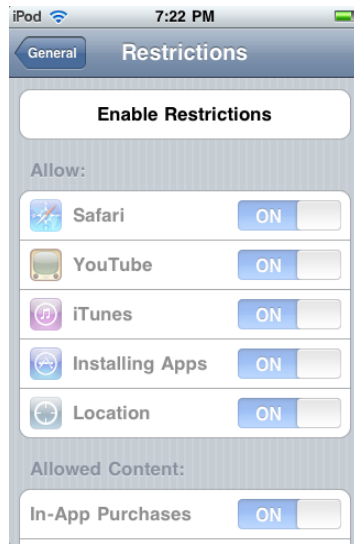
1. From the home screen, select **Settings | General | Restrictions**.



2. Enter a four-digit passcode. Make sure you remember this passcode, in case you need to change these settings.



3. Select **Enable Restrictions**.



4. On the restrictions screen, set **Safari**, **Installing Apps**, and **In-App Purchases** to **OFF**.

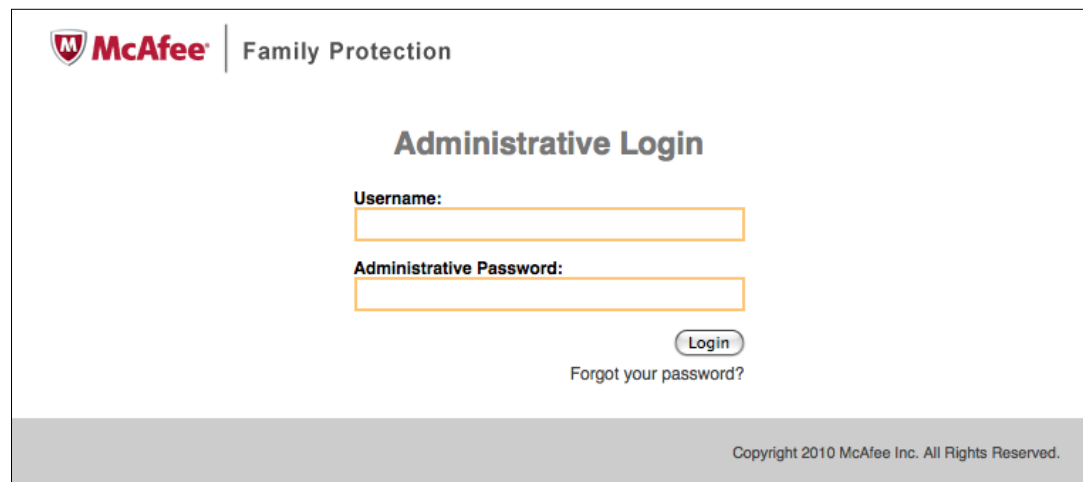
The McAfee Family Protection installation is now complete. Log on any time to <http://mfp.mcafee.com> to monitor, manage and locate your child's device from any PC or MAC.

Management

McAfee Family Protection allows you to remotely manage all of your children's iPhones, iPod touch and iPads from a central online management console. For each of your child's devices you can review usage reports by time, geographically map internet access, and add or remove the block on certain internet addresses as needed.

Login

McAfee's Online Management Console for McAfee Family Protection iPhone, iPod touch and iPad Edition is accessible from any PC or MAC internet browser. To log on you use your email address and password that you entered when you set up the Family Protection app on your child's device. Log on any time at <http://mfp.mcafee.com> to monitor, manage and locate your child's device from any PC or MAC.



The image shows the McAfee Family Protection Administrative Login page. At the top left is the McAfee logo, followed by the text "Family Protection". The main heading is "Administrative Login". Below this are two input fields: "Username:" and "Administrative Password:". To the right of the password field is a "Login" button. Below the button is a link that says "Forgot your password?". At the bottom right of the page, there is a copyright notice: "Copyright 2010 McAfee Inc. All Rights Reserved."

If you have forgotten your McAfee Family Protection password, or want to change it, click **Forgot your password?** and follow the instructions sent to you in email. To recover or change your password requires knowledge and access to the email address you used when setting up the Family Protection app on your child's device.

My Devices


After log on, an overview of all the devices you are monitoring in your account appears. Each device is listed with its given device name and its current status:

Filtered (default): Protection is active for this device; websites are filtered according to McAfee's default adult content index and according to your individual settings.

Block All: No internet surfing is possible on this device.

Allow All: Protection is disabled for this device, no websites are filtered all good and bad websites are accessible

You can also select a device for further management functions, such as reviewing the websites your child has visited (**Website Log**) or changing the status of the device by allowing or blocking specific websites (**Settings**).

 **Family Protection** Logged in as cybermom@mcafee.com, May 21, 2010 | [Help](#) | [Logout](#)

My Devices

[My Devices](#)

You are monitoring these devices in your account. You can check the websites the user has visited, and allow or block websites from the Settings page.

	Name	Settings
<input type="radio"/>	Jan's iPod	Block All
<input type="radio"/>	Sarah's iPhone	Filtered
<input type="radio"/>	Christiane's iPad	Filtered
<input type="radio"/>	Jan's iPhone	Filtered

[Website Log](#) [Settings](#)

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Usage Reports

You can view a Website Log for each device, which show which websites your child has visited in the last 30 days. Each website site address is shown separately, including the date and time it was accessed and whether it was **Blocked** or **Allowed**. **Blocked**, means the site was filtered by McAfee's filter and **Blocked by you** means the site was filtered according to your individual filter settings.

Each individual website can be selected for further functionality:

Block Site: Blocks the device from accessing the particular website address.

View Map: Shows the geographic location where the particular page was accessed.

 **Family Protection** Logged in as cybermom@mcafee.com, May 21, 2010 | [Help](#) | [Logout](#)

Websites Visited

[My Devices](#) » [Websites Visited](#) Device: Jan's iPod

The user visited these websites in the last 30 days.


	Name	Date	Status
<input type="radio"/>	http://www.mcafee.com	05-21-2010	Allowed
<input type="radio"/>	http://www.playboy.com	05-21-2010	Blocked
<input type="radio"/>	http://www.mcafee.com	05-21-2010	Allowed
<input checked="" type="radio"/>	http://www.flickr.com	05-21-2010	Allowed
<input type="radio"/>	http://www.playgirl.com	05-21-2010	Blocked by you
<input type="radio"/>	http://www.playboy.com	05-21-2010	Blocked

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Location Reports

Location reports are available for each device that is monitored in your account.

Note: The accuracy of this location information may vary and depends on whether the GPS feature of the device was available. When GPS is not available, the device location relies on cell tower triangulation. Location Reports do not show the current location of the device; rather it shows the most recent location information that was recorded when the particular website was accessed.

 **McAfee**

Family Protection

Logged in as CyberMom@McAfee.com, Jun 7, 2010 | [Help](#) | [Logout](#)

Website Map View[My Devices](#) » [Websites Visited](#) » Website Map View

Device: Jan's iPod touch

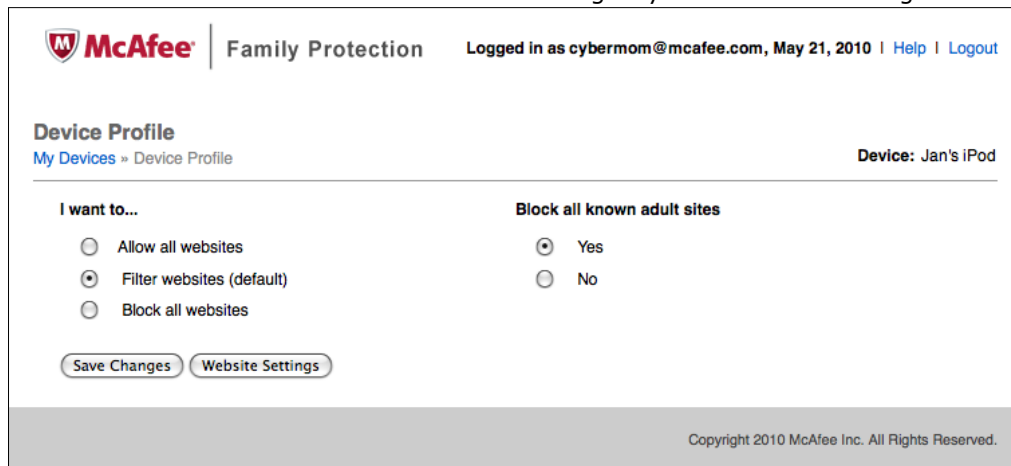


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Control Browser

In certain situations, for example, when you detect that your child is using the internet for accessing inappropriate internet sites from unwanted places (at school) you can remotely disable all browsing.

You can also activate the McAfee Family Protection status to **Filter website**. This means protection is active for this device, and that websites are filtered according McAfee's default Adult-content index or according to your individual settings.




The screenshot shows the McAfee Family Protection interface. At the top, it says 'McAfee Family Protection' and 'Logged in as cybermom@mcafee.com, May 21, 2010 | Help | Logout'. Below this is the 'Device Profile' section for 'Jan's iPod'. It has two columns of settings. The first column, 'I want to...', has three radio button options: 'Allow all websites', 'Filter websites (default)' (which is selected), and 'Block all websites'. The second column, 'Block all known adult sites', has two radio button options: 'Yes' (which is selected) and 'No'. At the bottom of the settings are two buttons: 'Save Changes' and 'Website Settings'. A footer at the bottom right says 'Copyright 2010 McAfee Inc. All Rights Reserved.'

If you choose **Block all known adult sites**, filtering is performed according to your settings, which you can adjust by clicking **Website Settings**.

Filter Settings

McAfee Family Protection for iPhone, iPod touch and iPad allows you to customize your website filter for each device of your account. **Website Settings** shows you a list of all manually blocked and unblocked websites sites, which you can individually unblock or add to the list of blocked sites according to your needs.

Note: Changes take effect only if the particular device is in **Filter websites** mode.

 **McAfee** | Family Protection Logged in as cybermom@mcafee.com, May 21, 2010 | [Help](#) | [Logout](#)

Websites Settings

[My Devices](#) » [Device Profile](#) » Website Settings Device: Jan's iPod

Review the allowed and blocked websites the user can visit. You can also change the protection status of each website.

	Name	Status	Category
<input type="radio"/>	http://www.playboy.com	Blocked	Blocked by you
<input checked="" type="radio"/>	http://www.playgirl.com	Blocked	Blocked by you
<input type="radio"/>	http://www.playwar.com	Blocked	Blocked by you

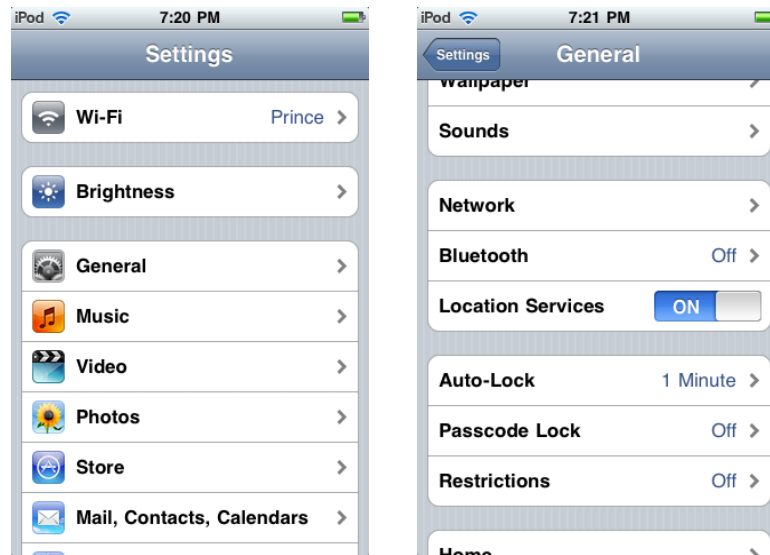
Enter the website you want to block. (Please leave out "http://www.")

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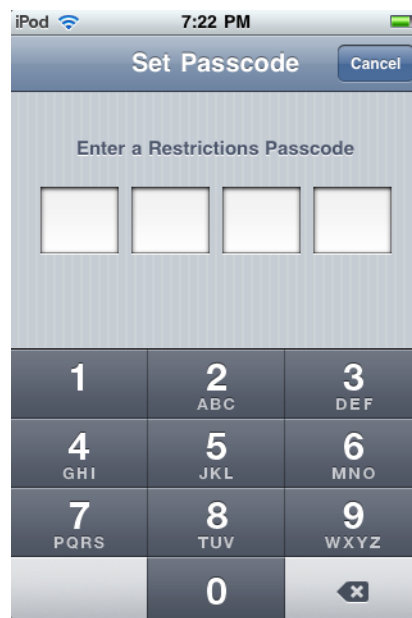
Setting additional parental controls

McAfee recommends that you activate additional parental control settings provided by Apple to adjust your child's protection for certain age groups.

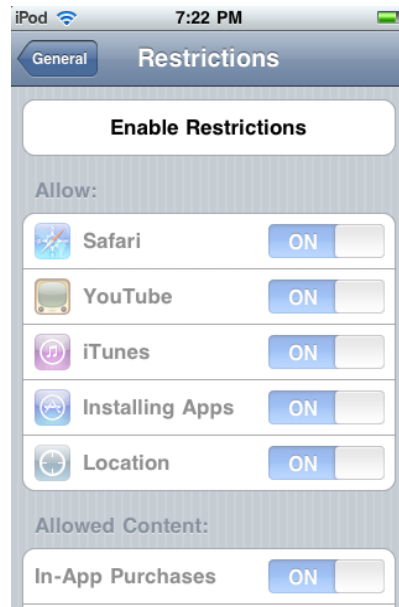
1. From the home screen, select **Settings | General | Restrictions**.



2. Enter a four-digit passcode.

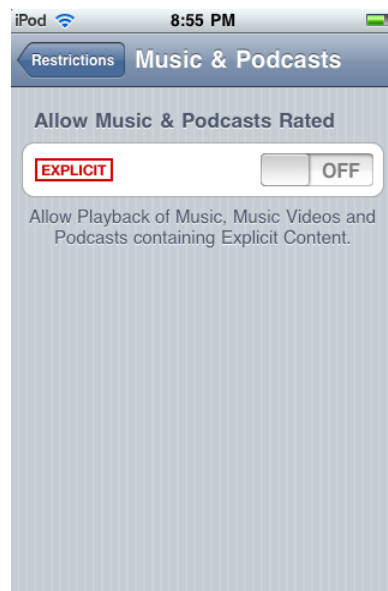


3. Select **Enable Restrictions**.

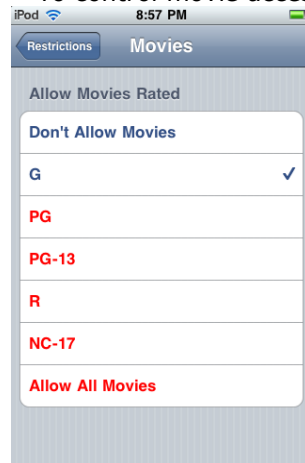


4. On the restrictions screen, do any of the following:

- To prevent app downloads: set **Apps** and **In-App Purchases** to OFF.
- To restrict YouTube usage: set **YouTube** to OFF.
- To control music and podcast access: select **Music & Podcasts** and set **Explicit** to OFF.



-- To control movie access: select **Movies** and set the rating to allow.



-- To control TV show access: select **TV Shows** and set the rating to allow.



-- To control app access by age: select **Apps** and select age-based filtering to allow.

