

Mortgage Direct Debit form

Please complete this form in BLOCK CAPITALS and in black ink and return to: **Santander UK plc**, PO Box 287, Stockton-On Tees, Teesside TS17 6QQ

Santander is able to provide literature in alternative formats. The formats available are: large print, Braille and audio CD. If you would like to register to receive correspondence in an alternative format please visit www.santander.co.uk/alternativeformats for more information, ask an adviser in branch or give us a call.

Instruction to your bank or building society to pay by Direct Debit

Mortgage account number

1 Full name and postal address of your bank or building society

Name

Address

Postcode

2 Name(s) of account holder(s)

3 Sort code

 (from the top right-hand corner of your cheque)

4 Bank or building society account number

Service user number



5 Instruction to your bank or building society

Please pay Santander UK plc Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I/we understand that this instruction may remain with Santander UK plc and, if so, details will be passed electronically to my/our bank or building society.

First customer signature

Second customer signature (if applicable)

Date

Both account holders to sign if applicable.

PLEASE READ THE NOTES ON THE REAR OF THIS MANDATE BEFORE SIGNING. THESE NOTES DO NOT FORM PART OF THE DIRECT DEBIT INSTRUCTION.

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Direct Debit Guarantee

To be detached and retained by the customer.

Banks and building societies may not accept Direct Debit instructions to pay Direct Debits for some types of account.



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Santander will notify you five working days in advance of your account being debited or as otherwise agreed.
- If you request Santander to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Santander or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Santander asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Completing this form

Please complete this form and send it to Santander UK plc
BY RETURN as the Mandate must be cleared by your bank
before the Mortgage Advance can be released to your solicitor.

Please note:

- Collection of Direct Debits takes place between the 1st and 28th of each month (or where this is a weekend, the next business day).
- Interest is collected monthly in arrears.
- Only one Direct Debit can be accepted for all mortgage accounts.
- Should you wish at any time to change the bank account from which the monthly payment is debited, a new Direct Debit instruction should be requested from us and returned at least 14 days before you wish the new arrangement to start.
- Please ensure that the account against which the Direct Debit will be drawn is one that can in fact accommodate Direct Debiting arrangements as some accounts (such as deposit accounts and certain building society accounts) do not provide this facility.