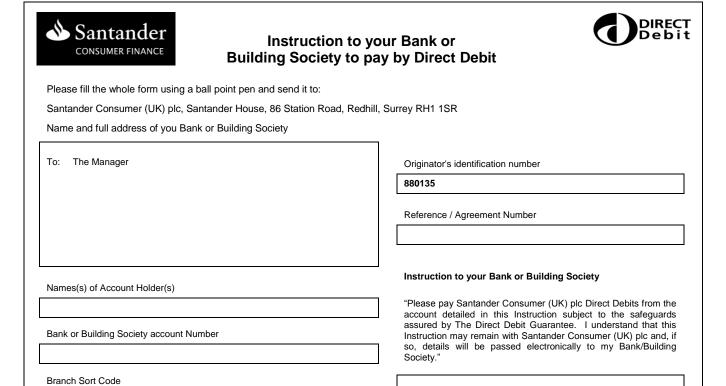
### **PLEASE ENSURE YOUR ACCOUNT NUMBER**

#### AND SORT CODE ARE CORRECT

#### **BEFORE SIGNING THIS FORM**

(This will avoid unnecessary reminders being sent to you)



Banks and Building Societies may not accept Direct Debit instructions for some types of account.

Signature(s)

Date

# This guarantee should be detached and retained by the Payer



## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Santander Consumer (UK) plc will notify
  you ten working days in advance of your account being debited or as otherwise agreed. If you request Santander
  Consumer (UK) plc to collect a payment, confirmation of the amount and date will be given to you at the time of the
  request
- If an error is made in the payment of your Direct Debit by Santander Consumer (UK) plc or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Santander Consumer (UK) plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Please also notify us.